



IMPORTANT INFORMATION ABOUT YOUR SPECTRUM SERVICE

See below for details

BLANK LINE HERE

<Date>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

<Address>

<City, State, Zip>

BLANK LINE HERE

BLANK LINE HERE

BLANK LINE HERE

Dear <Name>,

We are writing to inform you that Brandywine Estates has signed an agreement with Spectrum to provide the following Internet and TV services, effective August 14, 2024.

- Spectrum Internet® Ultra with speeds up to 500 Mbps plus home WiFi equipment, including 1 FREE Modem and Router
- Spectrum TV® Select, Entertainment View, Sports View, plus a choice of 2 FREE Spectrum device(s). Choose between a Spectrum Receiver or Xumo Stream Box - with Xumo, you can watch all your favorite channels and apps on a single device.
 - Disney+ Basic included[§]. Visit [Spectrum.com/cp/disney-plus](https://spectrum.com/cp/disney-plus) on or after the effective date above to activate

Your current billing rate will continue until the first bill after the agreement goes into effect. Your new bill will reflect the services your property management has agreed to with Spectrum, as well as any equipment or services you have outside the agreement.

Call customer service at **1-855-326-5115** if you have any questions.

Spectrum appreciates your loyalty and looks forward to continuing to serve your community.

Sincerely,
Gavin Deakin
Vice President, Spectrum Community Solutions Operations



Save over \$1,400 on your mobile phone bill for the first year over AT&T and Verizon[^]
Visit spectrum.com/facts for details.

All equipment or services outside the agreement will be an additional charge INTERNET: Speed based on wired connection. Actual speeds (including wireless) may vary and are not guaranteed. TV: †Channel and HD programming availability based on level of service. Account credentials may be required to stream some TV content online. SPECTRUM MOBILE: Service not available in all areas. Per line activation fee, Spectrum Internet and Auto Pay required. Other restrictions apply. Visit Spectrum.com/mobile/plans for details. **Savings based on 2-line comparison of Spectrum Unlimited versus AT&T Unlimited Extra® and Verizon Unlimited Plus plans, plus monthly fees. Data usage limits vary by carrier. Taxes and fees based on HarrisX Billing Snapshots calculation of average taxes and fees charged to postpaid accounts. Visit spectrum.com/facts for details. ^Offer valid for new customers adding lines or for current mobile customers adding Unlimited lines to existing service. Smartwatch does not qualify as a line. Unlimited: Reduced speeds after 30 GB of usage per line. For existing Disney+ or ESPN+ subscribers, this is an offer for additional subscriptions. These will not replace any existing. §Disney+ or ESPN+ subscription you may already have. Accounts must be managed separately. Must maintain eligible services to retain Disney+ or ESPN+. Additional terms apply. © 2024 Disney and its related entities. XUMO: Separate subscriptions are required to view content through various paid applications. Xumo Stream Box, Xumo logos, and all other Xumo product names, logos, slogans or marks are the trademarks of Xumo or its licensors. © 2024 Xumo. All trademarks are the property of their respective owners. © 2024 Charter Communications, all rights reserved.